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Exam : **JK0-801**

Title : **CompTIA A+ Certification
Exam (JK0-801)**

Vendor : **CompTIA**

Version : **DEMO**

NO.1 Which of the following display types is likely to draw the LEAST amount of power?

- A. LCD
- B. LED
- C. CRT
- D. Plasma

Answer: B

NO.2 A coworker has reported that someone has engaged in prohibited activity. The supervisor has asked the technician to quarantine the PC until police arrive. Which of the following should the technician do? (Select TWO).

- A. Allow the user to continue working
- B. Check for viruses
- C. Re-image the hard drive
- D. Document time/date for later reference
- E. Prevent users from accessing the PC
- F. Turn off PC

Answer: D,E

NO.3 A client has an issue with large files taking a long time to open or save. As time goes by, the issue worsens. The client has hundreds of GBs of files that are still in the process of backing up. The technician has verified that the hard drive is healthy and there are no signs of failure. Which of the following troubleshooting steps should the technician perform NEXT?

- A. Install the latest drivers from the hardware vendor.
- B. Perform a scan of the drive for file fragmentation.
- C. Run chkdsk on the workstation's hard drive.
- D. Reformat the drive and reinstall the OS.

Answer: B

NO.4 A technician is making RJ-45 patch cables. Which of the following tools will the technician use to terminate the cable ends?

- A. Crimper
- B. Punchdown tool
- C. Multimeter
- D. Loopback plug

Answer: A

NO.5 The boot process of a laptop is slow and often displays "no operating system found". Which of the following would BEST solve these problems?

- A. Ensure MBR is properly formatted.
- B. Disable CD/DVD from boot options.
- C. Place HDD on top of boot options.
- D. Remove any external USB drives during boot.

Answer: C

NO.6 Newer laptop and TV LCD display panels can be viewed from any angle without loss of image quality. Which of the following technologies do these panels use?

- A. TTL
- B. OLED
- C. IPS
- D. CCFL

Answer: C

NO.7 Which of the following is used to detect and correct a single bit error in a memory DIMM?

- A. RIMM
- B. ECC
- C. Parity
- D. 8b10b encode/decode

Answer: B

Explanation:

Reference. http://en.wikipedia.org/wiki/ECC_memory

NO.8 After a system was hacked by an outsider, a technician is dispatched to the system. The technician records the location of the system on a log and then signs the system over to a tier-two technician. The tier-two technician analyzes the system and then signs it over to the case manager. Which of the following is this an example of?

- A. Evidence preservation
- B. Process documentation
- C. Due process
- D. Chain of custody

Answer: D

Explanation:

Reference. http://en.wikipedia.org/wiki/Chain_of_custody

NO.9 After a technician replaces a laptop display, the technician now notices that the wireless no longer works. Which of the following would be the MOST likely cause?

- A. The wireless switch was damaged during the display installation.
- B. The network card has failed.
- C. The new display is interfering with the wireless signal.
- D. The antenna connector was not reconnected.

Answer: D

NO.10 Which of the following is a MAIN difference between a laptop docking station and a laptop port replicator?

- A. Docking stations provide power to the laptop
- B. Port replicators plug into a special connector
- C. Docking stations plug into a USB connection

D. Port replicators enable better video sharing

Answer: A

NO.11 A technician receives a report from a client that is having issues with colors on a monitor. The technician notices that the monitor does not appear to have any red hues. The technician sees that the monitor has two types of inputs, VGA is currently in use, and the HDMI cable is not. The technician powers down the system and switches from using the VGA cable to the HDMI cable and the issue is resolved. Which of the following was MOST likely the issue?

- A. One of the pins on the VGA cable was damaged.
- B. The monitor did not natively support VGA input.
- C. The PC was originally configured to output to HDMI.
- D. The video card drivers were out of date.

Answer: A

NO.12 A user reports that the workstation next to them has prohibited material on the screen. Which of the following should the technician do FIRST?

- A. Unplug the network
- B. Ask the user for their password
- C. Identify what files are open
- D. Power off the workstation

Answer: C

NO.13 Which of the following is the MAXIMUM number of unique addresses in a Class C network?

- A. 64
- B. 128
- C. 254
- D. 255

Answer: C

NO.14 Which of the following items describes the function of an inverter module used in a laptop?

- A. Supplies DC to the backlight
- B. Supplies AC to the LED panel
- C. Converts AC to DC for the backlight
- D. Converts DC to AC for the backlight

Answer: D

Explanation:

Reference. <http://www.wisegeek.com/what-is-a-laptop-inverter.htm>

NO.15 Which of the following modules of DDR SDRAM is designed to operate at 200 MHz using DDR-400 chips?

- A. PC-1600
- B. PC-2100
- C. PC-2700

D. PC-3200

Answer: D

NO.16 Which of the following types of devices MOST likely uses electronic ink technology?

A. Smartphone

B. Phablet

C. e-Reader

D. Tablet

Answer: C

NO.17 A user reports a number of inappropriate files appearing and disappearing from their computer. The technician identifies a program running that would appear to be the source of the rogue data. Which of the following should the technician do NEXT?

A. Discover where the files originate

B. Report the activity to management

C. Preserve the inappropriate files

D. Document the result of the service call

Answer: B

NO.18 A user wants to store a personal video to view at a later time. Which of the following types of media is the LEAST expensive with a maximum capacity of 750MB?

A. USB drive

B. DVD-R

C. Blu-Ray

D. CD-R

Answer: D

NO.19 A user, Ann, states that her laser printer has a smudge that repeats itself every couple inches down the center of each page. Which of the following components MOST likely needs replacing?

A. Rollers

B. Fuser

C. Toner drum

D. Pickup assembly

Answer: C

NO.20 A client wants to store video and music in one central location and stream it to multiple devices. Which of the following would BEST fill this need?

A. Home theater

B. Virtualization workstation

C. Home server

D. Gaming

Answer: C

Explanation:

Reference. <http://homeservershow.com/movie-streaming-101-the-basics.html>